

(Before we issue RMA, please always send us pictures requested below with order number **First** !!! admin@PowerPayless.com)

RMA Form (This form **must** be completed and attach with return package)

Proof of Purchase: Your order number _____ **Must** print our your **order receipt**. (we can't process your return without your order number) Return Reason:

1. Just Plug not Fit, please use below ruler to choose which one is the Right Size for your device, **picture of the device socket size** or **original plug side by side with our plug** will be very helpful. we will send u the exchange one to fix the problem) (circle the right Plug type: A1, B1, B2 ,B3, C1,C2, C2 ,D1, D2, D3, D4,E1),
2. Incorrect specification, actually I need : Voltage _____, Amps: _____ or Defective Item.
3. Correct and same as listing, but I just don't want it.(20% restocking fee may apply.)

RMA Solution, please sign and circle your choice:

1. I want to Exchange (we are not responsible for your return shipping cost, But will ship replacement at our cost.)
2. I want the Refund. (we will apply the shipping & handling cost and deduct from the purchasing price to process refund.)

I have read the below warranty information and agree to the terms and conditions. I Agree: _____, please mail the return package to:

RMA department 1800 East Middle Ave, San Martin, Ca 95046. Email : admin@PowerPayless.com

We offer 30 days warranty (Please verify model compatibility prior to bidding, seller is not responsible for item incompatibility.)All sales are final, no product liability insurance is assumed. We reserve the right to void the warrant if product are misused, warranty is only valid if the item is return in its original packaging. Exchange only within 30-days warranty period. Any product found to be tampered will return to the buyer and remaining warranty will be void. Regular Shipping for domestic orders below \$70, is US\$6.99; over US\$70, is US\$ 8.99. Shipping for regular domestic orders over US\$100, is US\$11.99)



PowerPayless.com Ruler for Plug

PowerPayless.com Ruler

1. Print out this ruler in **A4** paper.
2. Measure it with your plug.
3. Circle the right plug size.

